

Wabi Sabi Shop, LLC
10100 6th Ave. N.
Plymouth, MN 55441



(763) 404-8499
info@WabiSabiShop.com
www.WabiSabiShop.com

TERMS & CONDITIONS

ACCEPTANCE OF MERCHANDISE: The Wabi Sabi Shop, LLC, reserves the right to accept and sell items we determine to be saleable. Items that are missing parts or broken will not be accepted. All items must be clean, in good condition, currently in style and in demand. We may not accept items housed in a smoking or pet environment. We reserve the right to refuse items due to condition, current inventory levels or past experience.

PRICING: We will work to arrive at a favorable sales price, but may decline to receive some items if we think the expected price is too high for the resale market. Once a price is established, we will not sell it for less. Markdowns will follow a 15% reduction every 30 days. (*Additional reductions may apply during holiday specials or quarterly sales in Nov, Feb, May, and Aug.*) If we think the price of merchandise should be adjusted during the final markdown, the consignor will be consulted. **Seasonal merchandise** will be reduced 50% two weeks before the holiday. Unsold items become the property of WSS one week after the holiday and will then be donated to charity.

CONSIGNOR PAYMENTS & FEES: A one-time \$10 account set-up fee will be deducted from consignor's first check. Any item requiring WSS to clean, touch-up, or repair will be charged a minimum \$25 handling fee and be deducted from the consignor's check. Specific costs incurred to make items saleable may be itemized and will also be deducted from the consignor's check (i.e. batteries, special light bulbs, etc.) A nominal administration fee will be applied to all items. This will not affect the consignor's payment; the buyer pays the fee.

INSURANCE DISCLAIMER: We will take exceptional care of the items consigned, however, merchandise is the consignor's until sold. Please cover items of exceptional value under home owners/renters insurance policy. Our liability will be limited to making appropriate and timely payments for items that we sell. WSS will not be held responsible for any damage, breakage, loss by fire, water, theft or other loss to the item.

SALES: All of the furniture and decor items you see on the Wabi Sabi Shop website are used, some more than others. For this reason we require that you see the items first hand and inspect each for any defects, flaws, or blemishes they may have before purchasing. **WE OFFER NO REFUND OR RETURN POLICY ON ANY ITEM. ALL SALES ARE FINAL.**

LAYAWAY: We do offer, for your convenience, a layaway plan. We require 50% down payment on any layaway and ask that you complete the sale within 2 weeks. If you do not complete the sale, we will retain 50% of your down payment for the loss of sales time. We consider Layaways to be a purchase, not your opportunity to "decide".

HOLDS/STORAGE: We will keep purchased items in the store for 1 week after you complete your purchase. During this time, please make arrangements for pick-up and delivery. Any time beyond the first week will be charged at \$10/day storage fee.

DELIVERY: We offer delivery services within a 10-mile radius of the shop for "van-sized" items. The delivery fee will be charged at the time of purchase. Buyer must provide someone to unload and carry the item from the van to the house. For large or heavy items, we will be happy to refer a local delivery company. You can work out the details with them.

PICK-UPS: Please bring everything needed to transport items when picking them up. We do not keep ties, straps, padding, or other necessary transportation items available in the store. We can not help load items due to workmen's comp issues, so please bring someone to help load large and heavy items.